

# A HOLISTIC APPROACH BASED ON MCDM FOR SOLVING LOCATION PROBLEMS

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**Abstract** Location decision is an integral part of organizational strategies involving many factors that may be conflicting in nature. This paper presents a holistic approach of the multi-criteria decision making (MCDM) methodology to select the optimal location(s), which fits best for both investors and managers. A case study is also provided to illustrate the application of the proposed holistic approach. Finally, a comparison with the previous work is made and the informational efficacy of the proposed model is also discussed.

**Keywords** Location Selection, Multi-Criteria Decision Making (MCDM), Fuzzy AHP

**چکیده** اتخاذ تصمیم در مورد مکان تسهیلات جزء لاینفک استراتژی سازمانی است و شامل عوامل بسیاری است که ممکن است ماهیتاً در تعارض باشند. در این مقاله یک رویکرد جامع تصمیم گیری چند معیاره برای انتخاب مکان بهینه پیشنهاد می گردد که با تمایلات مدیران و سرمایه گزاران منطبق است. کاربرد این رویکرد جامع با یک مطالعه موردی شرح داده شده است. در پایان، مقایسه با کارهای قبلی انجام شده و سودمندی روش ارائه شده مورد بحث قرار گرفته است.

## 1. INTRODUCTION

Over the years, one of the most prominent corporate growth strategies has been the expansion into global markets [1]. Global expansion offers access to new markets and opportunities to utilize economies of scale. In today's global economy, characterized by a dynamic and volatile environment, many researchers stress the significance of international location factors [2]. Location decisions are made in public and private sectors. For example, governments need to determine the locations for emergency bases highway patrol vehicles, fire bases, ambulances, television antennas, and exploratory oil wells. In all cases, poor locations can increase the likelihood of property damage and cost life. In private sectors,

locations of warehouses and distribution centers, production and assembly facilities, offices, and retail outlets must be considered. Decreased competitiveness and increased costs may arise from poor location decisions in this environment.

Facility location applications are concerned with the location of one or more facilities in such a way that a certain objective such as minimizing transportation cost, providing equitable service to consumers, capturing the largest market share, and the like. Facility location problems may rise challenging geometrical and combinational problems. The research on facility location problems spans many research fields such as operations research/management science, industrial engineering, geography, economics, computer science, mathematics, marketing, electrical

engineering, urban planning, and related fields [3,4]. Summing up, the success or failure of both private and public sector facilities depends in part on the facilities locations.

Location theory was first introduced by Weber [5], who considered the problem of locating a single warehouse in order to minimize the total travel distance between the warehouse and a set of spatially distributed costumers. In fact, he proposed a material index for selecting the location in which if this index is grater than one, the warehouse should be installed in the vicinity of the source of raw material; or otherwise, it should be close to the market. Isard [6] reconsidered this work with the study of the industrial location, land use, and the related problems. Hotelling [7] introduced another problem of locating two competing vendors along a straight line. Smithies and Stevens [8,9] extended the Hotelling's problem later. Hakimi [10] considered a general problem to locate one or more facilities on a network by minimizing the sum of the distances and the maximum distance between facilities and points on a network. Considerable research and theoretical interest in the location problem have been carried out after this seminal paper.

Brown and Gibson [11] and Buffa and Sarin [12] proposed a facility location model for a multi-dimensional location problem based on critical factors, objective factors, and subjective factors. Fortenberry and Mitra [13] presented a model for the location-allocation problems considering both qualitative and quantitative factors. Kahne [14] considered 29 attributes and used a weighting model to determine the relative importance with uncertainty in attributes. Charnetski [15] considered the case of selecting one of the three proposed sites for a modern air terminal with a large number of attributes.

A few studies on power plant site evaluation carried out after the Keeney and Nair [16] have been studied on the identification and recommendation of potential new sites for a nuclear power facility. Kirkwood [17] discussed a multi-disciplinary study conducted to select a site for a nuclear power facility. Linares and Romrero [18] proposed a methodology that combined several multi-criteria methods to address electricity planning problems. The analytic hierarchy process (AHP) is an analytical approach used to solve complex

problems. Some researchers used the AHP as a stand-alone methodology to make location decisions [19,20]. The AHP enables the decision maker to structure a complex problem in the form of a simple hierarchy and to evaluate a large number of quantitative and qualitative factors in a systematic manner with conflicting multiple criteria [21].

Other MCDM methods for the location selection are used such as Liang and Wang [22] who proposed an algorithm for a site selection based on the concepts of the fuzzy set theory. Bahattacharya et al. [23] proposed a holistic MCDM model for the facility location selection. Yong [24] proposed a fuzzy TOPSIS approach to select the best facility location under linguistic environment. Brown and Gibson [11] and Buffa and Sarin [12] proposed a model that classifies the objective and subjective factors important to the specific location problem being addressed as: critical, objective, and subjective. Bahattacharya et al. [23] eliminated critical factors from their model and proposed a holistic method for the facility location selection based on Brown and Gibson [11] and Buffa and Sarin [12]. The benefit of extending crisp theory and analysis methods to fuzzy techniques is the strength in solving real-world problems, which inevitably entail some degree of imprecision and noise in the variables and parameters measured and processed for the application [22]. Kaboli et al. [25,26] used this combined approach to present a mathematical model for the site selection.

This paper proposes a multi-criteria decision making (MCDM) methodology that is suitable for a location problem under conflicting in nature criteria environment. The main goal of this paper is to provide investors and managers with a more effective and efficient model for location selection decisions. The purpose of this paper is also to demonstrate how better location decisions can be made by the application of the fuzzy AHP (FAHP). Furthermore, a multi-attribute location with triangular fuzzy numbers model is discussed to give a clear indication about the location selection problem in real-world situations.

The structure of this paper is as follows: First, the proposed model of site selection problems is provided. Second, an MCDM methodology is described in detail. Analysis of a case study is then discussed in order to verify the practicability and

effectiveness of the proposed model in the facility location problem. Finally, this paper concludes with a summary and applications to the future work.

## 2. PROPOSED MATHEMATICAL MODEL

The following notations were used in the state of equations and relations:

$\alpha$	Objective factor decision weight.
$FOFM$	Fuzzy objective factors measures.
$FSFM$	Fuzzy subjective factor measures.
$FOFC$	Fuzzy objective factor components.
$FLSI$	Fuzzy location selection index.
$FOFM_i$	are determined by Equation 1:

$$FOFM_i = \left[ (FOFC_i) \times \sum (OFC_i^{-1}) \right]^{-1} \quad (1)$$

$FSFM_i$  values are nothing but the global priority for each location.  $FSFM_i$  may be found by multiplying each of the decision matrix  $PV$  values to each of the  $PV$  values of the location for each factor. The product is then summed up for each alternative [23]. The locations are ranked based on  $FLSI_i$  index as shown in Equation 2.

$$FLSI_i = \left[ (\alpha \times FSFM_i) + (1 - \alpha) \times FOFM_i \right] \quad (2)$$

The choice of  $\alpha$  is an important issue. In order to make a better comparison and benchmark of the proposed approach, the  $\alpha$  value is set to 0.36 as given in [23].

## 3. PROPOSED METHODOLOGY

**3.1. Proposed Algorithm** We extend the work proposed by Bhattacharya et al. [23], in which they used their proposed model for the facility location selection. However, we consider the fuzzy values for criteria. The general goal, criteria, and location alternatives are presented in Figure 1 illustrating the hierarchy for the location selection problem. The first level of the hierarchy shows that the general goal is to select the best location. At the second level, the five criteria subjective factors stated by Kulkarni et al. [25] are: recreational facility, transportation availability, housing facility, climatic condition, and work culture. At the third level, five location alternatives are chosen for selection. All of these levels will contribute to the achievement of the general goal.

**3.2. Fuzzy Analytic Hierarchy Process (FAHP)** The concept of the analytic hierarchy process (AHP) was first developed by Saaty [28,29]. This method is a robust, flexible multi-criteria decision analysis tool. The AHP methodology is a decision-support procedure for dealing with complex, unstructured, and multi-criteria decisions [30]. Three basic steps of this methodology are as follows:

- Describing a complex decision making problem as a hierarchy.
- Using pair-wise comparison techniques in estimating the relative weights of various elements on each level of the hierarchy.
- Integrating the weights to develop an overall evaluation of the decision alternatives.

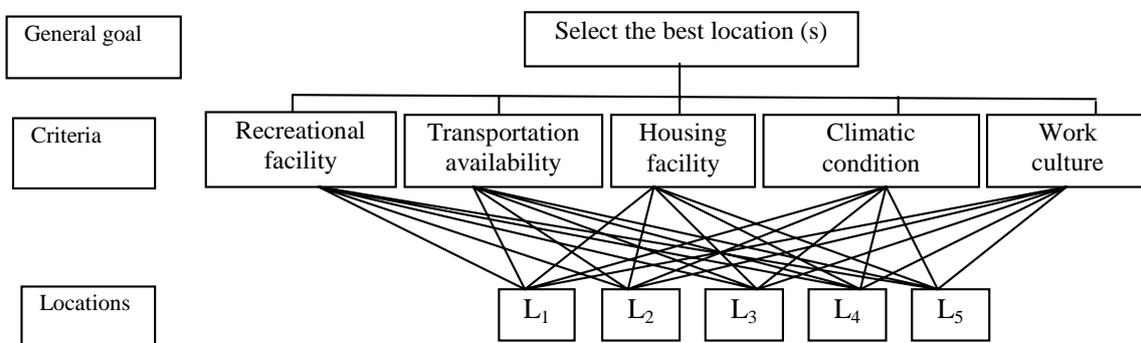


Figure 1. Hierarchy process for the location selection.

The concept of the fuzzy set theory was first introduced by Zadeh [31]. It has been used as a modeling tool for complex systems that are difficult to define precisely or with certainty, but can be operated and controlled by humans. There are many fuzzy AHP methods proposed by a number of researchers. The earliest research in the fuzzy AHP was appeared in Van Laarhoven and Pedrycz [32]. Chang [33] introduced a new approach to fuzzy AHP and proposes triangular fuzzy numbers for pair-wise comparison scale of fuzzy AHP in his model. Other models and applications of fuzzy AHP for evaluating weapon systems, technology selection algorithm, and integrated approach for the design of flexible manufacturing system (FMS) are proposed [34-36]. Kuo et al. [37] developed a decision support system to find a new convenience store locations. Kahraman et al. [38] applied an analytical tool to select the best catering firm providing the most customer satisfaction.

By embedding the AHP method into fuzzy sets, another application area of the fuzzy logic is revealed. Decision markers usually find that it is more confident to give interval judgments than fixed value judgment. This is because they are usually unable to be explicit about their preferences due to the fuzzy nature of the comparison process [38]. Due to relatively easier steps of Chang's extension than the other fuzzy AHP approaches and similarity to the crisp AHP, we use this approach in our proposed model by applying the steps of extent analysis approach introduced by Zhu et al. [39].

To state the fuzzy AHP approach, let us have an introduction from the triangular fuzzy numbers at first. A major contribution of the fuzzy set theory is its capability of representing vague data. This theory also allows mathematical operations and programming to apply to the fuzzy domain. A fuzzy set is a class of objects with a continuum of grades of membership. Such a set is characterized by a membership (characteristic) function, which assigns to each object a grade of membership ranging between zero and one.

A triangular fuzzy number is shown in Figure 2. A triangular fuzzy number is denoted simply as  $(l|m,u)$  or  $(l,m,u)$ . The parameters  $l$ ,  $m$ , and  $u$  denote the smallest possible value, the most promising value, and the largest possible value, respectively, describing a fuzzy event. Now, let

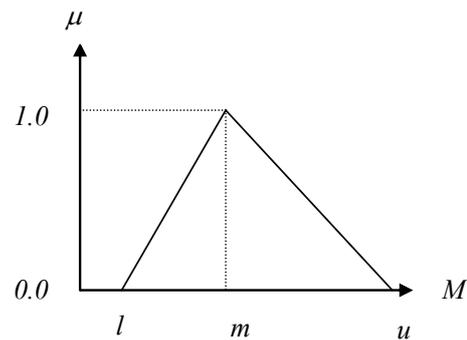


Figure 2. A triangular fuzzy number.

$X = \{x_1, x_2, \dots, x_n\}$  be an object set, and  $U = \{u_1, u_2, \dots, u_m\}$  be a goal set according to the method of Chang's [40] extent analysis, each object is taken and extent analysis for each goal,  $g_i$ , is performed, respectively. Therefore,  $m$  extent analysis value for each object can be obtained, with the following signs:

$$L_{gi}^1, L_{gi}^2, \dots, L_{gi}^m \quad ; \quad i = 1, 2, \dots, n \quad (3)$$

where, all the  $L_{gi}^j$  ( $j = 1, 2, \dots, m$ ) are triangular fuzzy numbers [39]. The steps of Chang's extent analysis can be given below:

**Step 1.** The value of fuzzy synthetic extent with respect to the  $i$ th object is defined as follows:

$$S_i = \sum_{j=1}^m L_{gi}^j \otimes \left[ \sum_{i=1}^n \sum_{j=1}^m L_{gi}^j \right]^{-1} \quad (4)$$

To elaborate  $\sum_{j=1}^m L_{gi}^j$ , perform the fuzzy addition operation of  $m$  extent analysis values for a particular matrix such that:

$$\sum_{j=1}^m L_{gi}^j = \left( \sum_{j=1}^m l_j, \sum_{j=1}^m m_j, \sum_{j=1}^m u_j \right) \quad (5)$$

and to obtain  $\left[ \sum_{j=1}^n \sum_{j=1}^m L_{gi}^j \right]^{-1}$ , perform the fuzzy

addition operation of  $L_{gi}^j$  ; ( $J=1,2,\dots,m$ ) values such that:

$$\sum_{j=1}^n \sum_{i=1}^m L_{gi}^j = \left( \sum_{i=1}^m l_i, \sum_{i=1}^m m_i, \sum_{i=1}^m u_i \right) \quad (6)$$

and then compute the inverse of the vector in Equation 6 such that

$$\left[ \sum_{j=1}^n \sum_{i=1}^m L_{gi}^j \right]^{-1} = \left( \frac{1}{\sum_{i=1}^n u_i}, \frac{1}{\sum_{i=1}^n m_i}, \frac{1}{\sum_{i=1}^n l_i} \right) \quad (7)$$

**Step 2.** Since  $L_1$  and  $L_2$  are convex fuzzy numbers, the degree of possibility of  $L_2 = (l_2, m_2, u_2) \geq L_1 = (l_1, m_1, u_1)$  stated as follows:

$$V(L_2 \geq L_1) = \begin{cases} 1 & m_2 \geq m_1 \\ 0 & l_1 \geq u_2 \\ \frac{l_1 - u_2}{(m_2 - u_2) - (m_1 - l_1)} & \text{Otherwise.} \end{cases} \quad (8)$$

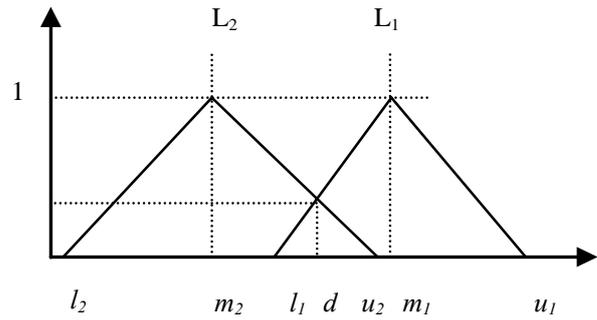
where,  $d$  is the ordinate of the highest intersection point  $D$  between  $\mu(L_1)$  and  $\mu(L_2)$ , which is depicted in Figure 3. To compare  $M_1$  and  $M_2$ , both values of  $V(L_1 \geq L_2)$  and  $V(L_2 \geq L_1)$  are needed.

**Step 3.** The degree possibility for a convex fuzzy number to be greater than  $k$  convex fuzzy numbers  $L_i$  ( $i=1,2,\dots,k$ ) can be defined by the following equation.

$$V(L \geq L_1, L_2, \dots, L_k) = V[(L \geq L_1), (L \geq L_2), \dots, (L \geq L_k)] \\ = \text{Min } V(M \geq M_i) \quad ; \quad i = 1, 2, \dots, k. \quad (9)$$

Assume that  $d'(A_i) = \text{min } V(S_i \geq S_k)$  for  $k=1,2,\dots,n; k \neq i$ . Then, the weight vector is given below.

$V(L_2 \geq L_1)$



**Figure 3.** The intersection between  $L_1$  and  $L_2$ .

$$W' = (d'(A_1), d'(A_2), \dots, d'(A_n))^T \quad (10)$$

where,  $A_i$  ( $i=1,2,\dots,n$ ) are  $n$  elements.

**Step 4.** Via normalization, the normalized weight vectors are as follows:

$$W = (d(A_1), d(A_2), \dots, d(A_n))^T \quad (11)$$

where,  $W$  is a non-fuzzy number [25,26,38].

The priority weights of important attributes by an eigenvector method for each pair-wise comparison, matrices are calculated and by the usage of *FAHP*, global priorities of attributes are found as the fuzzy subjective factor measures (*FSFM*) in Equation 5. Then the pair-wise comparison matrices for five different factors (Table 3 to Table 8) are constructed based on Satty's nine-point scale. The fuzzy objective factors measures (*FOFM*) and fuzzy objective factor components (*FOFC*) are calculated separately by the use of cost factors given in Table 1. Furthermore, to summarize the stated solving method, the proposed approach is illustrated in Figure 4 step by step.

To rank and choose the best location from the pool of alternatives, first the fuzzy objective factors measures (*FOFM<sub>i</sub>*) for each location must be computed. Second, *FSFM<sub>i</sub>* for each location must be determined as shown in the dash line box. Third, the weight vector ( $W'$ ) must be calculated to

obtain the normalized weight vector ( $W$ ). Then, with a proper value of  $\alpha$ , based on the decision maker's preference, fuzzy location selection index ( $FLSI_i$ ) is determined for each location.

#### 4. A CASE STUDY

To benchmark the proposed MCDM approach, a case study is illustrated in this section. The problem considers tangible factors such as: cost of land, cost of transportation, cost of energy, cost of raw material, and cost of land as cost factor components as tabulated in Table 1. In addition, Kulkarni et al. [27] stated intangible factors such as: work culture, climatic condition, housing facility, transportation availability, and recreational facility. One may consider other important attributes in a facility location selection like Badri [19], Min [20], and Yang [21]. Assume that a company is trying to select a location to build a new facility from five alternatives. The triangular fuzzy numbers are presented in Table 2.

#### 5. COMPUTATIONAL RESULTS

The proposed methodology is coded and solved as a computer program in C language that enables the user to select the most suitable site among available selection. Tables 3 to 8 show the comparison matrix factors for each of the factors.

TABLE 1. Cost Factor Components and Their Units.

Cost of Components	Units
Cost of Land (*10 <sup>3</sup> )	US. \$
Cost of Raw Material	US. \$/ Kg
Cost of Energy	US. \$/ Unit of Electric Energy
Cost of Transportation	US. \$/ Item
Cost of Labor	US. \$/ Labor-Day

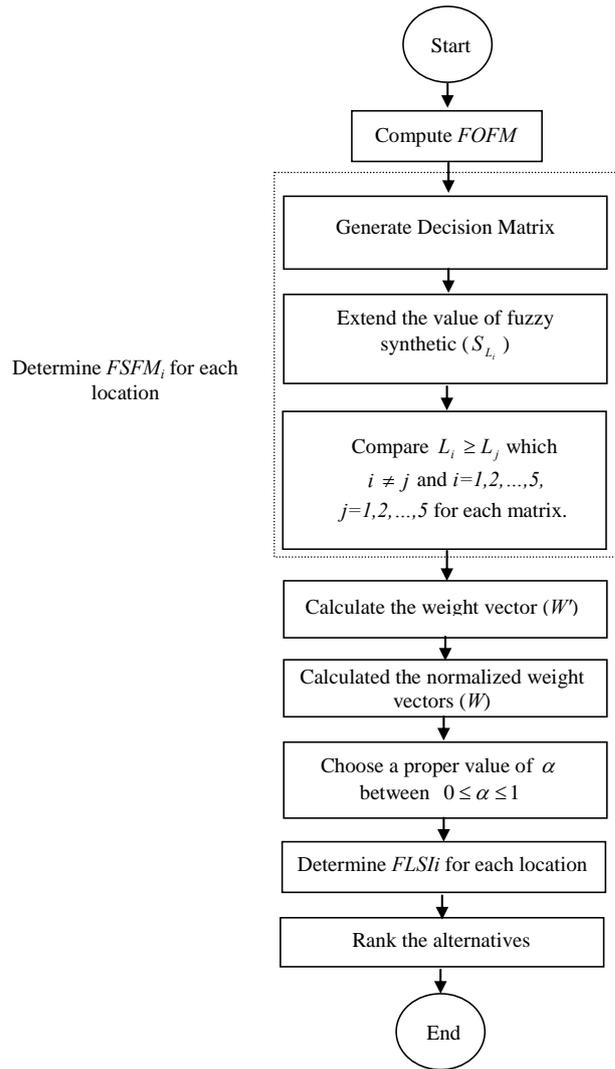


Figure 4. The proposed approach for facility location selection.

Table 9 consolidates the results of the earlier tables in arriving at the composite weight, FSFM, of each of the alternatives. Table 10 shows the final ranking based on the proposed methodology and the comparison with the previous work.

In our proposed approach, the unit of fuzzy objective factor cost (FOFC) is in terms of US Dollars, whereas the fuzzy objective factors measure (FOFM) and the FLSI are non-dimensional quantities. For a particular value of  $\alpha$ , larger values of the proposed FLSI indicate a better selection. The value of  $\alpha$  in this study is

**TABLE 2. Triangular Fuzzy Numbers of Cost Factor Components.**

Facility Location Cost of Components	L1	L2	L3	L4	L5
Cost of Land (*10 <sup>3</sup> )	(71,72,74)	(134,135,137)	(49,50,52)	(64,65,67)	(99,100,102)
Cost of Raw Material	(24,25,27)	(6,17,19)	(22,35, 25)	(19,20,22)	(14,15,17)
Cost of Energy	(0.5,1.5,3.5)	(0,0.5,2.5)	(0,0.9,2.9)	(0,1,3)	(0.3,1.3,3.3)
Cost of Transportation	(2,3,5)	(0,1,3)	(3,4,6)	(1,2,4)	(1.5,2.5,4.5)
Cost of Labor	(66,67,69)	(59,60,62)	(69,70,72)	(55,56,58)	(57,58,60)

**TABLE 3. Pair-Wise Comparison Matrix for F1.**

F1	L1	L2	L3	L4	L5
L1	(1,1,1)	(4,5,6)	(1,2,3)	(7,8,9)	(3,4,5)
L2	(1/6,1/5,1/4)	(1,1,1)	(1/6,1/5,1/4)	(1,2,3)	(1/4,1/3,1/2)
L3	(3,4,5)	(1,2,3)	(1,1,1)	(4,5,6)	(6,7,8)
L4	(1/4,1/3,1/2)	(4,5,6)	(1/6,1/5,1/4)	(1,1,1)	(2,3,4)
L5	(1/5,1/4,1/3)	(5,6,7)	(1/8,1/7,1/6)	(1/4,1/3,1/2)	(1,1,1)

**TABLE 4. Pair-Wise Comparison Matrix for F2.**

F2	L1	L2	L3	L4	L5
L1	(1,1,1)	(1/3,1/2,1)	(1/5,1/4,1/3)	(2,3,4)	(3,4,5)
L2	(1,2,3)	(1,1,1)	(1/3,1/2,1)	(4,5,6)	(5,6,7)
L3	(3,4,5)	(1,2,3)	(1,1,1)	(4,5,6)	(6,7,8)
L4	(1/4,1/3,1/2)	(4,5,6)	(1/6,1/5,1/4)	(1,1,1)	(2,3,4)
L5	(1/5,1/4,1/3)	(5, 6, 7)	(1/8,1/7,1/6)	(1/4,1/3,1/2)	(1,1,1)

**TABLE 5. Pair-Wise Comparison Matrix for F3.**

F3	L1	L2	L3	L4	L5
L1	(1,1,1)	(1/6,1/5,1/4)	(1/3,1/2,1)	(1/8,1/7,1/6)	(1/5,1/4,1/3)
L2	(4,5,6)	(1,1,1)	(3,4,5)	(1/3,1/2,1)	(2,3,4)
L3	(1,2,3)	(1/5,1/4,1/3)	(1,1,1)	(1/6,1/5,1/4)	(1/3,1/2,1)
L4	(6,7,8)	(1,2,3)	(4,5,6)	(1,1,1)	(2,3,4)
L5	(3,4,5)	(2,3,4)	(1,2,3)	(1/4,1/3,1/2)	(1,1,1)

**TABLE 6. Pair-Wise Comparison Matrix for F4.**

F4	L1	L2	L3	L4	L5
L1	(1,1,1)	(1/3,1/2,1)	(4,5,6)	(2,3,4)	(2,3,4)
L2	(1,2,3)	(1,1,1)	(5,6,7)	(4,5,6)	(4,5,6)
L3	(1/6,1/5,1/4)	(1/7,1/6,1/5)	(1,1,1)	(1/3,1/2,1)	(1/4,1/3,1/2)
L4	(1/4,1/3,1/2)	(1/5,1/4,1/3)	(3,4,5)	(1,1,1)	(1,2,3)
L5	(1/4,1/3,1/2)	(1/6,1/5,1/4)	(2,3,4)	(1/3,1/2,1)	(1,1,1)

**TABLE 7. Pair-Wise Comparison Matrix for F5.**

F5	L1	L2	L3	L4	L5
L1	(1,1,1)	(1/3,1/2,1)	(3,4,5)	(5,6,7)	(4,5,6)
L2	(1,2,3)	(1,1,1)	(2,3,4)	(2,3,4)	(1,2,3)
L3	(1/5,1/4,1/3)	(1/4,1/3,1/2)	(1,1,1)	(6,7,8)	(1/5,1/4,1/3)
L4	(1/7,1/6,1/5)	(1/4,1/3,1/2)	(1/8,1/7,1/6)	(1,1,1)	(1/4,1/3,1/2)
L5	(1/6,1/5,1/4)	(1/3,1/2,1)	(3,4,5)	(2,3,4)	(1,1,1)

**TABLE 8. Comparison Matrix.**

	F1	F2	F3	F4	F5
F1	(1,1,1)	(5,6,7)	(4,5,6)	(2,3,4)	(6,7,8)
F2	(1/7,1/6,1/5)	(1,1,1)	(1/8,1/7,1/6)	(1/8,1/7,1/6)	(1,2,3)
F3	(1/6,1/5,1/4)	(6,7,8)	(1,1,1)	(1/4,1/3,1/2)	(2,3,4)
F4	(1/4,1/3,1/2)	(6,7,8)	(2,3,4)	(1,1,1)	(4,5,6)
F5	(1/8,1/7,1/6)	(1/3,1/2,1)	(1/4,1/3,1/2)	(1/6,1/5,1/4)	(1,1,1)

**TABLE 9. Matrix for Computing *FSFM*.**

	F1	F2	F3	F4	F5	<i>FSFM</i>
	0.431	0	0	0.25	0.25	
L1	0.635	0	0	0.286	0.459	0.640
L2	0	0.333	0.333	0.429	0.286	0.179
L3	0.375	0.5	0	0	0.111	0.189
L4	0	0.111	0.61	0	0	0
L5	0	0	0	0.2	0.143	0.086

0.36, where  $0 \leq \alpha \leq 1$  and for  $\alpha = 1$ ,  $FLSI = FSFM$  which means that selection is dependent on fuzzy subjective factor measure values found from fuzzy AHP, and  $FSFM$  values dominate over  $FOFM$  values. Also, for  $\alpha = 0$  the cost factors have priority over the intangible factors.

The comparison of the proposed approach with the previous work shows the more accuracy of this new method. Location L1 has more priority than L3 and the other locations with lower weights than the previous work are sorted as before. Also the ability to make more desired location's a priority and lower undesired location's priority can be depicted from this comparison. The sensitivity analysis is next shown to verify the practicality and efficacy of the associated results of the proposed approach.

Due to the dynamic nature of the decision environment in real life situations, it is essential to equip the proposed model with the capability to

distinguish changes in the facility selection process. As mentioned above, the related equation for each of the five alternatives of site for plant location is given below:

$$FLSI_i = [(\alpha \times FSFM_i) + (1 - \alpha) \times FOFM_i] \quad (12)$$

As the value of the objective factor decision weight lies between 0 and 1, the lines are drawn for each location for evaluation ranging between 0 and 1 as shown in Figure 5.

In this case study, amongst all the locations, location 3 has the highest  $FLSI$  index when the objective factor decision lies between 0.0 and 0.166. However, location 1 will be preferred to other locations when the objective factor decision weight lies between 0.166 and 1. The optimal range of  $\alpha$  is illustrated in Table 11. The value of 0.5 for  $\alpha$  is a critical value; because of moving to a higher value of  $\alpha$ ,  $FSFM$  will be dominant and

TABLE 10. Rank of the Alternatives Based on the Proposed Model.

Rank No.	Proposed Approach		Previous Work [23]	
	$FLSI_i$	Location	$LSI_i$	Location
1	0.298	L1	0.259	L3
2	0.259	L3	0.251	L1
3	0.147	L4	0.194	L4
4	0.135	L2	0.153	L2
5	0.126	L5	0.141	L5

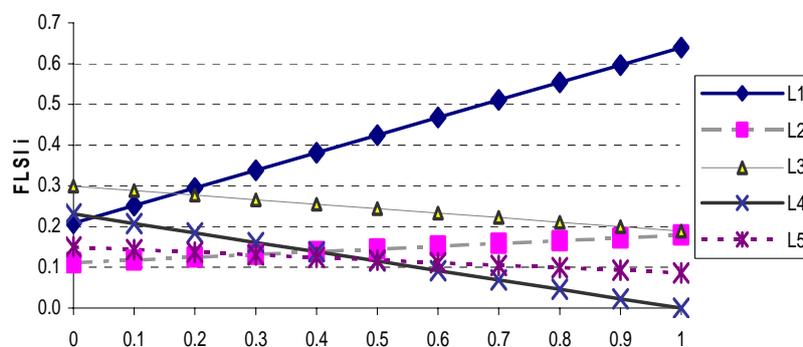


Figure 5. Sensitivity analysis.

TABLE 11. Analysis of Figure 5.

Plant Location	Optimal Range of $\alpha$	Comparison Among/Between
L1	$0.166 \leq \alpha \leq 1$	Amongst all
L2	$0.4 \leq \alpha \leq 1$	Between $P_2, P_4, P_5$
L3	$0 \leq \alpha \leq 0.166$	Amongst all
L4	$0 \leq \alpha \leq 0.4$	Between $P_4, P_5$
L5	$0.4 \leq \alpha \leq 1$	Between $P_4, P_5$

moving to lower than 0.5 will result in dominance of cost factor components. So, the intangible factors will get less priority. In summation, it is essential to justify a proper value for  $\alpha$ .

## 6. CONCLUSION

A facility location selection problem can be directed either toward an organization in search of a site to locate or relocate its facility to maximize the utilization of resources and minimize the overall cost. In this paper, a novel mathematical model for the site selection is proposed for a facility location problem. An MCDM methodology has been used for the organizations seeking a site for new facility, or a relocation of existing facilities. The solution procedure was illustrated through a case study. Any changes in the decision maker's preferences,  $\alpha$  ratio and costs could affect the desirability of a specific location that was considered in this holistic model. As shown in this paper, Location L1 has more priority than L3 and the other locations with lower weights than the pervious work are sorted as before. Furthermore, the proposed approach has the ability to make more desired location's priority and lower undesired location's priority can be taken from this comparison. The result of the proposed model and comparison with previous work has shown the effectiveness and adaptability of our holistic model with the real-world problems. Future research can

be considered as a framework for making a decision under uncertainty, developing a decision model to help decision makers in large-scale location problems, and allocating demands to the related locations.

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