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## TECHNICAL NOTE

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# MULTI-OBJECTIVE LEAD TIME CONTROL IN MULTISTAGE ASSEMBLY SYSTEMS

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**Abstract** In this paper we develop a multi-objective model to optimally control the lead time of a multistage assembly system. The multistage assembly system is modeled as an open queueing network, whose service stations represent manufacturing or assembly operations. The arrival processes of the individual parts of the product, which should be assembled to each other in assembly stations, are assumed to be independent Poisson processes with equal rates. In each service station, there is one machine with exponentially distributed processing time, such that the service rate is controllable. The transport times between the service stations are independent random variables with exponential distributions. By applying the longest path analysis in queueing networks, we obtain the distribution function of time spend by a product in the system or the manufacturing lead time. The decision variables of the model are the number of servers in the service stations. The problem is formulated as a multi-objective optimal control problem that involves three conflicting objective functions. The objective functions are the total operating costs of the system per period (to be minimized), the average lead time (min), and the probability that the manufacturing lead time does not exceed a certain threshold (max). The goal programming method is used to solve a discrete-time approximation of the original problem.

**Keywords** Queueing networks; Optimal control; Production; Multiple objective programming

**چکیده** در این مقاله ما مدلی چند هدفه برای کنترل بهینه زمان پیشبرد یک سیستم مونتاژ چند مرحله ای توسعه می دهیم. سیستم مونتاژ چند مرحله ای به عنوان یک شبکه صف باز مدل بندی می شود که در آن ایستگاه های سرویس بیانگر عملیات مونتاژ یا ساخت است. فرض شود که فرایندهای ورودی قطعات انفرادی محصول، که باید در ایستگاههای مونتاژ به یکدیگر مونتاژ شوند، فرایندهای پواسون مستقل با نرخ های برابر هستند. در هر ایستگاه سرویس، یک ماشین وجود دارد که توزیع پردازش آن نمایی است، به گونه ای که نرخ سرویس قابل کنترل است. زمانهای انتقال ما بین ایستگاههای سرویس متغیرهای تصادفی مستقل با توزیع نمایی هستند. با کاربرد تجزیه و تحلیل طولانی ترین مسیر در شبکه های صف، ما تابع توزیع زمانی که یک محصول در سیستم صرف می کند یا زمان پیشبرد ساخت را بدست خواهیم آورد. متغیرهای تصمیم مدل، تعداد خدمت دهندگان در ایستگاه های سرویس خواهند بود. مسئله به صورت یک مسئله کنترل بهینه چند هدفه فرمول بندی می شود که سه تابع هدف معارض را دربر می گیرد. توابع هدف، کل هزینه های عملکرد سیستم در هر پریود (که باید حداقل شود)، متوسط زمان پیشبر (حداقل)، و احتمال اینکه زمان پیشبرد ساخت از یک حد معین تجاوز نکند (حداکثر)، خواهند بود. روش برنامه ریزی آرمانی به کار گرفته می شود تا یک تقریب زمانی گسسته از مسئله اصلی را حل نماید.

## 1. INTRODUCTION

Over the last decade, manufacturing strategies have focused on speed of response to customer as much as cost and quality for competitive advantage. This means reducing both the length and the variability of the manufacturing lead times. Short lead times are critical to win customer orders for engineer-to-order and make-to-order companies supplying capital goods. These products are often complex assemblies with many stages of manufacture and assembly. Providing competitive delivery lead times and managing to achieve a reliable delivery performance are typically as important as competitive prices.

Each dynamic production system can be modeled as an open queueing network, in which each service station settled in a node of the network represents a manufacturing or assembly operation. It is assumed that one type of product is produced by the system. Each individual part of the product enters the production system according to a Poisson process and goes to the first service station in its routing sequence of manufacturing operations.

In each service station, there is one machine with exponential distribution of processing time. Therefore, the queueing network only contains  $M/M/1$  queueing systems. The queueing network is assumed to be in the steady-state and the service rates are controllable.

After completing the manufacturing operations of the individual parts, they are assembled to each other and after passing some other manufacturing and assembly operations, the final product leaves the system in its finished form.

All inter-station buffers are infinite. An implicit hypothesis in the literature is that transit time in buffers is null, *i.e.*, a part which leaves a machine is supposed to be instantaneously available for the next machine. The time needed to cross the intersection buffers may be much greater than the service time and there is no reason to claim that its effect on the system will be negligible. Therefore, the transport times between the service stations are assumed to be independent random variables with exponential distributions.

The time spent in a service station would be equal to the processing time plus waiting in the queue in front of the service station. Therefore, the time

spent by a finished product in the system would be equal to the length of the longest path of the queueing network whose arc lengths are the transport times between the service stations. We can analytically obtain the distribution function of the manufacturing lead time by computing the distribution function of longest path in the queueing network.

There are many papers about the longest path analysis in stochastic networks, but not queueing networks. Charnes *et. al.* [3] developed a chance-constrained programming. They assumed exponential activity durations. For polynomial activity durations, Martin [15] provided a systematic way of analyzing the problem through series-parallel reductions. Kulkarni and Adlakha [13] developed an analytical procedure for PERT networks with independent and exponentially distributed activity durations. They modeled such networks as finite-state, absorbing continuous-time Markov chains with upper triangular generator matrices. Then, they proved the time until absorption into this absorbing state is equal to the length of the longest path in the original network provided it starts from the initial state.

Elmaghraby *et. al.* [5] studied the effect of interactions of different paths on the completion time. Yano [27] considered stochastic lead time in a simple two level assembly system with different processing time distributions including Poisson and negative binomial. Cheng and Gupta [4] and Soroush [24] commented that most analytical studies are limited to small problems. Song *et. al.* [23] developed an approximate method to obtain the distribution of product completion time by decomposing the complex product structures of multistage assemblies into two-stage subsystem.

The analytical methods above consider the manufacturing and assembly processing times as independent random variables and ignore their dependence on the arrival and service rates of jobs at various stages in the manufacturing process. The time spent in a queue will be longer for congested service stations than for little used stations. Therefore, the time spent waiting in queues in front of service stations should be considered in order to compute the manufacturing lead time.

The open queueing networks are widely used for modeling manufacturing systems, see Papadopoulos and Heavey [16]. The lead time

analysis in dynamic job shops by modelling those as the open queueing networks was studied by Kapadia and Hsi [11], Shanthikumar and Sumita [21], Haskose *et. al.* [8] and Vandaele *et. al.* [26]. However, these did not include assembly processes.

Harrison [7] in a primarily theoretical study, introduced a queueing theoretical model of an assembly operation. He established stability conditions for an assembly queue with renewal and mutually independent arrival streams and a single server. Hemachandra and Eedupuganti [9] considered a model of a system with two finite capacity assembly lines and a single join operation and presented an approach for computing the performance measures in the system. Gold [6] considered a model corresponds to an assembly-like queue with two input streams, in which the assembly is instantaneous, and focused on the state probabilities and expectation of minimum and maximum of the two input queues. Ramachandran and Delen [17] analyzed the kitting process (a kit is a set of parts which are all needed to perform the assembly) as of a stochastic assembly system by treating it as an assembly-like queue. Specially, they investigated the dynamics involved in a simple kitting process where two independent input streams feed into an assembly process.

This paper not only considers the manufacturing and assembly processing times as the functions of the arrival and service rates of the various stages of the manufacturing process, but also considers the role of transport times between the service stations, which may be much greater than the processing times, in the manufacturing lead time.

The operator of a plant with service facilities may be regarded as a controller of resources usable in performing services. In fact, we may increase the service rates of the manufacturing and assembly stations by increasing the number of servers. In that case, the average manufacturing lead time will be decreased. However, clearly it causes the total operating costs of the system per period to be increased, accordingly. Consequently, an appropriate trade-off between lead time and cost is required.

To achieve the above-mentioned goals, we develop a multi-objective problem to determine the optimum number of servers of the service stations, such that three objectives are sought simultaneously, average lead time (to be

minimized), the probability that the manufacturing lead time does not exceed a certain threshold (max), and also the total operating costs of the assembly system per period (min).

For solving this problem, we do the discretization of time and convert the optimal control problem into an equivalent nonlinear optimization problem. Finally, the goal programming method is used to solve this multi-objective problem.

The optimization problems associated with the queueing networks are computationally complex. In the literature, we encounter several optimization problems associated with queueing network, see Smith and Daskalaki [22]. Routing in production and manufacturing settings, throughput, sojourn time, and average number of customer in the system have been objectives of interest. Schechner and Yao [18] considered the control of the service rate at each node of a closed Jackson network. They assumed that for each node, there is a holding cost and an operating cost. It was also assumed that both costs to be arbitrary functions of the number of jobs at the node. The objective is to minimize the time-average expected total costs. Tseng and Hsiao [25] analyzed the optimal control of arrival to a two-station queueing network for the objective of maximum system throughput under a system time-delay constraint optimality criterion. Kerbache and Smith [12] examined the optimal routing in layout and location problems from a network optimization perspective where manufacturing facilities are modeled as open finite queueing networks with a multi-objective set of performance measures. Azaron and Fatemi Ghomi [1] developed a new model for the optimal control of service rates and also the arrival rates to the service stations in a class of Jackson networks, in which the expected shortest length of the network and also the total operating costs of the network per period are minimized. However, these papers did not consider the lead time control for multistage assemblies.

The remainder of this paper is organized in the following way. In section 2, we explain about the structure of dynamic multistage assembly systems. In section 3, the longest path analysis in queueing networks is presented. In section 4, we present the multi-objective lead time control problem. In section 5, the method is illustrated through solving a numerical example, and finally, we draw the conclusion of the paper in section 6.

## 2. DYNAMIC MULTISTAGE ASSEMBLY SYSTEMS

Each dynamic multistage assembly system can be modeled as an open queueing network, in which each service station settled in a node of the network represents a manufacturing or assembly operation. The following assumptions will be made.

1. Each individual part of the product enters the production system according to a Poisson process with rate  $\lambda$  (the demand rate for the final product).
2. Only one type of product is produced.
3. Each service station with only one incoming arc indicates a manufacturing station.
4. Each service station with more than one incoming arcs indicates an assembly station.
5. After an individual part arrives in the system, it goes directly to a manufacturing station for its first manufacturing operation. If there are parts for being processed, it queues up.
6. After completion of processing at a manufacturing station, it goes to another manufacturing station to be processed in its routing sequence of manufacturing operations.
7. After completing the manufacturing operations of each part, it is assembled to some other parts in an assembly station.
8. The product leaves the system in its finished form from the sink node of the queueing network.
9. Each part has characteristics, which are statistically independent of other parts.
10. Each service station consists of one machine.
11. Processing times of manufacturing and assembly operations are exponentially distributed (including set up times on the service station).
12. The processing time at each service station is independent of preceding processing times.
13. There are no interruptions due to breakdowns, maintenance, or other such cases.
14. Service discipline is based on FIFO.
15. All inter-station buffers are infinite.
16. The transport times between the service stations are independent random variables with exponential distributions.
17. The queueing network is in the steady-state.
18. The service rates are controllable.
19. Operating cost of each service station per period is an increasing function of its service rate.
20. Total number of service stations settled in the nodes of the queueing network is equal to  $n$ .

It is clear that the arrival process to the manufacturing stations prior to an assembly station is the Poisson process with the rate of  $\lambda$ . Each assembly station has more than one arrival stream, but each assembly operation can begin if and only if the manufacturing operations of all corresponding individual parts, which should be assembled to each other, have been finished. Therefore, it is reasonable to approximate the arrival process to an assembly station, for each set of individual parts available for the assembly operation, as a Poisson process with the rate of  $\lambda$ . The arc lengths of the network indicate the transport times between the service stations, which are assumed to be independent random variables with exponential distributions. Consequently, the time spend by a finished product in the system or the manufacturing lead time would be equal to the length of the longest path of the queueing network, in which the length of each node which contains a service station is equal to the time spent in this station.

Every two nodes of the queueing network associated with a dynamic multistage assembly system are connected by at most one directed path, *i.e.*, the network is a tree, and consequently the waiting times in the service stations are independent, see Lemoine [14].

The service rates of the service stations are controllable. The type of service rate control considered here is such that the exponentially distributed processing time, corresponding with the  $i$ th service station, increases from a given average rate  $\mu_i$ , when only one server works, to an average rate of  $k_i\mu_i$ , according to whenever  $k_i$  servers are employed in this service station, in order to minimize the total operating costs of the system per period, minimize the average lead time, and maximize the probability that the manufacturing lead time does not exceed a certain threshold.

In section 3, we present an analytical method to obtain the distribution function of manufacturing lead time in dynamic complex assembly systems.

### 3. LONGEST PATH ANALYSIS IN QUEUEING NETWORKS

In our proposed method, each queueing network is transformed into an equivalent stochastic network with independent and exponentially distributed arc lengths. Then, we determine the distribution function of longest path from the source node to the sink node of this stochastic network by generalizing the method developed by Kulkarni and Adlakha [13].

The main steps of our proposed method are as follows:

*Step 1.* Determine the density function of the time spent in the service stations. The distribution of waiting time (processing time plus waiting time in queue) in the  $i$ th  $M/M/1$  queueing system,  $i=1,2,\dots,n$ , is

$$w_i(t) = (k_i\mu_i - \lambda)e^{-(k_i\mu_i - \lambda)t}, \quad t > 0 \quad (1)$$

where  $\lambda$  and  $k_i\mu_i$  are the arrival rate and the service rate of this queueing system, respectively. Therefore, the distribution of waiting time in the  $i$ th service station would be exponential with parameter  $(k_i\mu_i - \lambda)$ .

*Step 2.* Transform the queueing network into an equivalent stochastic network by replacing each node that contains a service station with a stochastic arc whose length is equal to the time spent in the service station.

Let's explain how to replace node  $k$  in the network of queues, which contains a queueing system, with a stochastic arc. Assume that  $b_1, b_2, \dots, b_n$  are the incoming arcs to this node and  $d_1, d_2, \dots, d_m$  are the outgoing arcs from it. Then, we substitute this node by arc  $(k', k'')$ , whose length is equal to the waiting time in system for the particular queueing system. Furthermore, all arcs  $b_i$  for  $i=1, \dots, n$  end up with  $k'$  while all arcs  $d_j$  for  $j=1, \dots, m$  start from node  $k''$ . The indicated process is opposite of the absorption the edge  $e$  in the graph  $G$  in graph theory  $(G.e)$ , see Azaron and Modarres [2] for more details. After transforming all such nodes to the stochastic arcs, the queueing network is transformed into an equivalent stochastic network with exponentially distributed arc lengths.

*Step 3.* Obtain the distribution function of longest path in the stochastic network obtained in step 2,

using the method of Kulkarni and Adlakha [13].

Let  $G=(V,A)$  be a directed stochastic network, in which  $V$  represents the set of nodes and  $A$  represents the set of arcs or the operations of the production system after the transformation. The source and sink nodes are denoted by  $s$  and  $t$ , respectively. Length of arc  $a \in A$  is an exponentially distributed random variable with parameter  $\gamma_a$ . For  $a \in A$ , let  $\alpha(a)$  be the starting node of arc  $a$ , and  $\beta(a)$  be the ending node of arc  $a$ . Moreover,  $I(v)$  and  $O(v)$  are the sets of arcs ending and starting at node  $v$ , respectively, which are defined as follows:

$$I(v) = \{a \in A : \beta(a) = v\}, \quad (v \in V) \quad (2)$$

$$O(v) = \{a \in A : \alpha(a) = v\}, \quad (v \in V) \quad (3)$$

Let  $S$  denote the set of all admissible 2-partition cuts of the network, and  $\bar{S} = S \cup \{(\phi, \phi)\}$ . It is proven that  $\{X(t), t \geq 0\}$  is a continuous-time Markov process with state space  $\bar{S}$ . The elements of the infinitesimal generator matrix  $Q = [q\{(E, F), (E', F')\}]$ ,  $(E, F)$  and  $(E', F') \in \bar{S}$ , are calculated as follows (refer to Kulkarni and Adlakha [13] for details):

$$q\{(E, F), (E', F')\} = \begin{cases} \gamma_a & \text{if } a \in E, I(\beta(a)) \not\subset F \cup \{a\}, \\ & E' = E - \{a\}, F' = F \cup \{a\}; \quad (4) \\ \gamma_a & \text{if } a \in E, I(\beta(a)) \not\subset F \cup \{a\}, \\ & E' = (E - \{a\}) \cup O(\beta(a)) \quad (5) \\ -\sum \gamma_a & \text{if } E' = E, F' = F; \quad (6) \\ 0 & \text{otherwise} \quad (7) \end{cases}$$

$\{X(t), t \geq 0\}$  is a finite-state absorbing continuous-time Markov process and since  $q\{(\phi, \phi), (\phi, \phi)\} = 0$ , it can be concluded that this state is an absorbing one and obviously the other states are transient. Furthermore, we number the

states in  $\bar{S}$  such this  $Q$  matrix be an upper triangular one. We assume that the states are numbered  $1, 2, \dots, N = |\bar{S}|$ . State 1 is the initial state, namely  $(O(s), \phi)$ , and state  $N$  is the absorbing state, namely  $(\phi, \phi)$ .

Let  $T$  represent the length of the longest path in the network, or the manufacturing lead time. It is clear that  $T = \min \{t > 0: X(t) = N / X(0) = 1\}$ . Thus  $T$  is the time until  $\{X(t), t \geq 0\}$  gets absorbed in the final state starting from state 1.

Chapman-Kolmogorov backward equations is applied to compute  $F(t) = P\{T \leq t\}$  or the distribution function of manufacturing lead time. If we define:

$$P_i(t) = P\{X(t) = N / X(0) = i\}, \quad i = 1, 2, \dots, N \quad (8)$$

Then,  $F(t) = P_1(t)$ .

The system of differential equations for the vector  $P(t) = [P_1(t), P_2(t), \dots, P_N(t)]^T$  is given by

$$\begin{aligned} \dot{P}(t) &= Q \cdot P(t) \\ P(0) &= [0, 0, \dots, 1]^T \end{aligned} \quad (9)$$

where  $\dot{P}(t)$  represents the derivation of the state vector  $P(t)$  and  $Q$  is the infinitesimal generator matrix of the stochastic process  $\{X(t), t \geq 0\}$ .

#### 4. MULTI-OBJECTIVE LEAD TIME CONTROL PROBLEM

In this section we develop a multi-objective model to determine the optimum number of servers in each service station of a multistage assembly system. In fact, we may increase the service rates of the manufacturing and assembly stations by increasing the number of servers. In that case, the average manufacturing lead time will be decreased. However, clearly it causes the total operating costs of the system per period to be increased, accordingly. Consequently, an appropriate trade-off between lead time and cost is required.

To achieve the above-mentioned goals, we develop a multi-objective problem, in which three objectives are sought simultaneously, minimizing average lead time, maximizing the probability that the manufacturing lead time does not exceed a

certain threshold, and also minimizing the total operating costs of the system per period.

The operating cost of the  $i$ th service station per period is assumed to be an increasing function  $C_i(k_i \mu_i)$  of its service rate,  $k_i \mu_i$  ( $\mu_i$  is a given value and  $k_i$  is the integer decision variable). Therefore,  $C$  or the total operating costs of the system per period can be computed as follows:

$$C = \sum_{i=1}^n C_i(k_i \mu_i) \quad (10)$$

The average lead time and the probability that the manufacturing lead time does not exceed a given threshold  $u$  are given by

$$ALT = \int_0^{\infty} (1 - P_1(t)) dt \quad (11)$$

$$PR = P_1(u) \quad (12)$$

Taking into account the above assumptions, the infinitesimal generator matrix  $Q$  is a function of the control vector  $k = [k_1, k_2, \dots, k_n]^T$ . Therefore, the dynamic model is

$$\begin{aligned} \dot{P}(t) &= Q(k) \cdot P(t) \\ P_i(0) &= 0 \quad i = 1, 2, \dots, N-1 \\ P_N(t) &= 1 \end{aligned} \quad (13)$$

The relations (14) should be satisfied to exist the response in the steady-state.

$$k_i \mu_i > \lambda, \quad i = 1, 2, \dots, n \quad (14)$$

We do not have such constraints in the mathematical programming. Therefore, we use the constraints (15) instead of the above constraints in the final multi-objective problem.

$$k_i \geq \frac{\lambda}{\mu_i} + \varepsilon, \quad i = 1, 2, \dots, n \quad (15)$$

Assuming  $U_i$  as the available number of servers to be allocated to the  $i$ th service station, the following set of constraints should also be included in the optimal control problem.

$$k_i \leq U_i, \quad i = 1, 2, \dots, n \quad (16)$$

The appropriate multi-objective lead time control problem would be

$$\text{Min } C = \sum_{i=1}^n C_i(k_i, \mu_i)$$

$$\text{Min } ALT = \int_0^{\infty} (1 - P_1(t)) dt$$

$$\text{Max } PR = P_1(u)$$

s.t:

$$\dot{P}(t) = Q(k).P(t)$$

$$P_i(0) = 0 \quad i=1, 2, \dots, N-1$$

$$P_N(t) = 1$$

$$\frac{\lambda}{\mu_i} + \varepsilon \leq k_i \leq U_i \quad i=1, 2, \dots, n$$

$$k \quad \text{Integer} \quad (17)$$

We try to solve problem (17), optimally, using the Maximum Principle, see Sethi and Thompson [20] for the details. For simplicity, we consider only one objective function, for example:

$$ALT = \int_0^{\infty} (1 - P_1(t)) dt, \text{ in the model.}$$

Considering  $S$  as the set of allowable controls, which consists of the last set of constraints of problem (17) ( $k \in S$ ), and  $n$ -vector  $\lambda(t)$  as the adjoint vector function, the Hamiltonian function would be

$$H(\lambda(t), P(t), k) = \lambda(t)^T Q(k)P(t) + 1 - P_1(t) \quad (18)$$

Then, we write the adjoint equations and terminal conditions, which are

$$-\dot{\lambda}(t)^T = \lambda(t)^T Q(k) + [-1, 0, \dots, 0], \quad (19)$$

$$\lambda(T)^T = 0, \quad T \rightarrow \infty.$$

If we could compute  $\lambda(t)$  from (19), we could minimize the Hamiltonian function subject to  $k \in S$  in order to get the optimal control  $k^*$ , and solve the problem optimally. Unfortunately, the

adjoint equations (19) are dependent on the unknown control vector,  $k$ , and therefore they cannot be solved directly.

If we could also minimize the Hamiltonian function (18), subject to  $k \in S$ , for an optimal control function in closed form as  $k^* = f(P^*(t), \lambda^*(t))$ , then we could substitute

this into the state equations,  $\dot{P}(t) = Q(k).P(t)$ ,  $P(0) = [0, 0, \dots, 1]^T$ , and adjoint equations (19) to get a set of differential equations, which is a two-point boundary value problem. Unfortunately, we cannot obtain  $k^*$  by differentiating  $H$  respect to  $k$ , because  $k$  is a discrete vector, and consequently  $k^*$  cannot be obtained in closed form.

According to the two mentioned points, it is impossible to solve the optimal control problem (17), optimally, even in the case of single objective problem. Relatively few optimal control problems can be solved optimally. Therefore, we try to solve this problem, numerically. To do that, we do the discretization of time and convert the multi-objective discrete optimal control problem into an equivalent multi-objective mixed integer nonlinear programming one. In other words, we transform the differential equations to the equivalent difference equations as well as transform the integral terms into equivalent summation terms. To follow this approach, the time interval is divided into  $L$  equal portions with the length of  $\Delta t$ . If  $\Delta t$  is sufficiently small, it can be assumed that  $P(t)$  varies only in times  $0, \Delta t, \dots, (L-1)\Delta t$ . Considering  $P(l\Delta t)$  as  $P(l)$ , the continuous-time system  $\dot{P}(t) = Q(k)P(t)$  is approximated as the following discrete-time system:

$$P(l+1) = P(l) + Q(k).P(l)\Delta t \quad l=0, 1, \dots, L-1 \quad (20)$$

Similarly,  $ALT$  is approximated as:

$$ALT_a = \sum_{l=0}^{L-1} (1 - P_1(l))\Delta t \quad (21)$$

Since each  $P_i(l)$ , for  $i=1, 2, \dots, N-1$ ,  $l=1, 2, \dots, L$  is a distribution function, then we should also consider the following constraints in the discrete-time approximation problem.

$$P_i(l) \leq 1, i=1,2,\dots,N-1, l=1,2,\dots,L \quad (22)$$

#### 4.1. Goal programming method

Let  $b_1$ ,  $b_2$ , and  $b_3$  represent the goals for the total operating costs, average lead time, and also probability that the manufacturing lead time does not exceed  $u$ , respectively.  $E_1$ ,  $E_2$ , and  $E_3$  represent the deviations from the first, second and third goals, respectively. Since  $E_1$ ,  $E_2$ , and  $E_3$  are free variables, then we substitute them with the difference of two nonnegative variables, i.e.  $E_j = E_j^+ - E_j^-$ ,  $j=1,2,3$ . Let  $w_1$ ,  $w_2$ , and  $w_3$  represent the importance weights of the deviations from the first, second and third goals, respectively.

Considering  $\left\lfloor \frac{u}{\Delta t} \right\rfloor$  as the integer part of  $\frac{u}{\Delta t}$ , the appropriate goal programming formulation of the discrete-time approximation of the lead time control problem leads to:

$$\text{Min} Z = \left[ w_1 (E_1^-)^p + w_2 (E_2^-)^p + w_3 (E_3^+)^p \right]^{1/p}, p \geq 1$$

s.t:

$$\sum_{i=1}^n C_i(k_i \mu_i) + E_1^+ - E_1^- = b_1$$

$$\sum_{l=0}^L (1 - P_1(l)) \Delta t + E_2^+ - E_2^- = b_2$$

$$P_1\left(\frac{u}{\Delta t}\right) + E_3^+ - E_3^- = b_3$$

$$P(l+1) = P(l) + Q(k)P(l) \Delta t \quad l=0,1,\dots,L-1$$

$$P_i(0) = 0 \quad i=1,2,\dots,N-1$$

$$P_N(l) = 1 \quad l=0,1,\dots,L$$

$$P_i(l) \leq 1 \quad i=1,2,\dots,N-1, l=1,2,\dots,L$$

$$\frac{\lambda}{\mu_i} + \varepsilon \leq k_i \leq U_i \quad i=1,2,\dots,n$$

$$k_i : (\text{Integer}) \quad i=1,2,\dots,n \quad (23)$$

**Lemma 1.** For  $1 \leq p \leq \infty$ , if  $k^*$  is an optimal solution to the optimization problem (23), then  $k^*$  is non-dominated.  $\square$

If we consider the initial and terminal state

conditions for  $P(l)$  implicitly, and substitute each  $P_i(0)$  and  $P_N(l)$  with zero and one, respectively, nonlinear optimization (23) would have  $2L(N-1)+2n+3$  constraints,  $L(N-1)+6$  continuous variables and  $n$  integer variables.

For estimating the length of the time interval, we

$$\text{consider } k_i = \left\lceil 0.5 \left( \frac{\lambda + \varepsilon}{\mu_i} + U_i \right) \right\rceil \text{ for } i=1,2,\dots,n.$$

Then, we solve the system of differential equations (13), analytically, to obtain  $P_i(t)$ . A good estimation for the length of the time interval is given by  $\hat{T}$ , where  $P_i(\hat{T})$  should approach one ( $\hat{T} = L \Delta t$ ).

A feasible solution, for the discrete-time approximation model, should possess this property that  $P_1(L) \geq 1 - \varepsilon$ . If a solution does not have the mentioned property, the value of  $\Delta t$  is increased in order to satisfy this necessary condition.

## 5. NUMERICAL EXAMPLE

Consider the dynamic assembly system depicted in Figure 1. This system produces chairs. The final chair consists of two separate parts: wooden and leather. In each node, except node 4, there is a manufacturing station with one machine. Node 4 contains an assembly station with one machine. Table 1 shows the characteristics of the service stations (cost unit is in dollar and time unit is in day). We are interested in the optimum number of servers. The other assumptions are as follows:

1. The demand rate for the chair,  $\lambda$ , is equal to 10 per day.
2. The transport times between the service stations settled in the nodes 1 and 4, and also between those settled in the nodes 3 and 4 are independent exponentially distributed random variables with the parameters  $\lambda_{(1,4)} = 1$  and  $\lambda_{(3,4)} = 2$ . The transport times between the other service stations are zero.
3.  $\mu_i = 1$  for  $i=1,2,\dots,n$ . In other words, the average rate, when only one server works in each service station is equal to one operation per day.



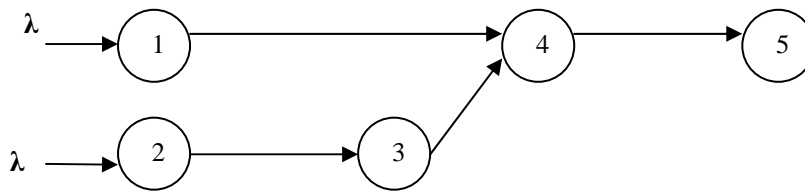


Figure 1. The dynamic assembly system

Table 1. Characteristics of the service stations

Service station	Number of servers	$C_i(k_i\mu_i)$
1	$k_1$	$10k_1\mu_1 + 4$
2	$k_2$	$4k_2\mu_2 + 3$
3	$k_3$	$5k_3\mu_3 + 7$
4	$k_4$	$(k_4\mu_4)^2 + 2$
5	$k_5$	$2k_5\mu_5 + 5$

Now, we transform the queueing network into the equivalent stochastic network with independent and exponentially distributed arc lengths, shown in Figure 2. In this network, the arcs 1, 2 and 4 indicate the waiting times in the  $M/M/1$  queueing systems settled in the nodes 1, 2 and 3 of the queueing network with the parameters  $(k_i\mu_i - 10)$ , for  $i=1,2,3$ . The arcs 3 and 5 indicate the transport times between the service stations settled in the nodes 1 and 4 with the parameter 1, and also between the service stations settled in the nodes 3 and 4 of the queueing network with the parameter 2. The arcs 6 and 7 indicate the waiting times in the  $M/M/1$  queueing systems settled in the nodes 4 and 5 of the queueing network with the parameters  $(k_i\mu_i - 10)$ , for  $i=4,5$ .

The stochastic process  $\{X(t), t \geq 0\}$  related to the longest path analysis of this stochastic network has 14 states. Table 2 shows matrix  $Q(\mu)$ , considering  $\mu_i = 1$  for  $i=1,2,\dots,n$ .

The length of the time interval is approximated as  $\hat{T} = 5$ . Then, we formulate the appropriate multi-

objective lead time control problem according to (23). The threshold value,  $u$ , is assumed to be equal 3. We set the goals for the total operating costs of the system per day, the average lead time and the probability that the manufacturing lead time does not exceed  $u$  as  $b_1=350$  dollars,  $b_2=1.8$  days and  $b_3=0.9$ . Since one day deviation from the average lead time is known to be 100 and 1 times as important as one dollar deviation from the total operating costs of the system per day and one unit deviation from the probability, respectively, then  $w_1=0.004$ ,  $w_2=w_3=0.498$ . The values of other parameters are:  $p=1$ ,  $L=30$ ,  $\Delta t=0.17$ ,  $\varepsilon=0.05$  and  $U_i = 15$  for  $i=1,2,\dots,5$ .

Finally, we solve the corresponding problem, using LINGO. Table 3 shows the optimum number of servers in the manufacturing and assembly stations, or  $k_i^*$  for  $i=1,2,\dots,5$ . This solution is a feasible solution, because  $F(L)=P_1(L)$  approaches one ( $F(L=30)=0.986$ ). Figure 3 shows the distribution function of lead time  $F(l)$  versus  $l=0,1,\dots,L=30$ .

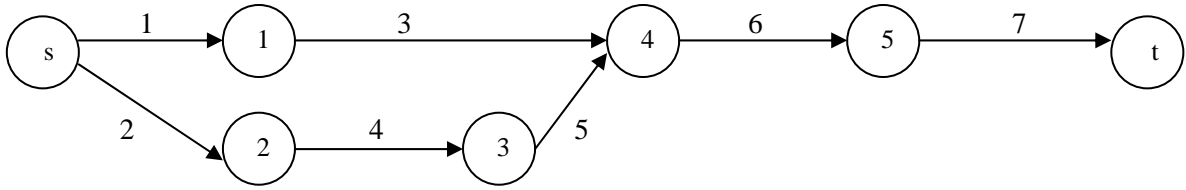


Figure 2. The stochastic network

Table 2. Matrix  $Q(k)$  corresponding to the numerical example

State	1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	$20 - (k_1 + k_2)$	$k_2 - 10$	0	0	$k_1 - 10$	0	0	0	0	0	0	0	0	0
2	0	$20 - (k_1 + k_3)$	$k_3 - 10$	0	0	0	$k_1 - 10$	0	0	0	0	0	0	0
3	0	0	$8 - k_1$	2	0	0	0	0	$k_1 - 10$	0	0	0	0	0
4	0	0	0	$10 - k_1$	0	0	0	0	0	0	$k_1 - 10$	0	0	0
5	0	0	0	0	$9 - k_2$	1	$k_2 - 10$	0	0	0	0	0	0	0
6	0	0	0	0	0	$10 - k_2$	0	$k_2 - 10$	0	0	0	0	0	0
7	0	0	0	0	0	0	$9 - k_3$	1	$k_3 - 10$	0	0	0	0	0
8	0	0	0	0	0	0	0	$10 - k_3$	0	$k_3 - 10$	0	0	0	0
9	0	0	0	0	0	0	0	0	-3	1	2	0	0	0
10	0	0	0	0	0	0	0	0	0	-2	0	2	0	0
11	0	0	0	0	0	0	0	0	0	0	-1	1	0	0
12	0	0	0	0	0	0	0	0	0	0	0	$10 - k_4$	$k_4 - 10$	0
13	0	0	0	0	0	0	0	0	0	0	0	0	$10 - k_5$	$k_5 - 10$
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0

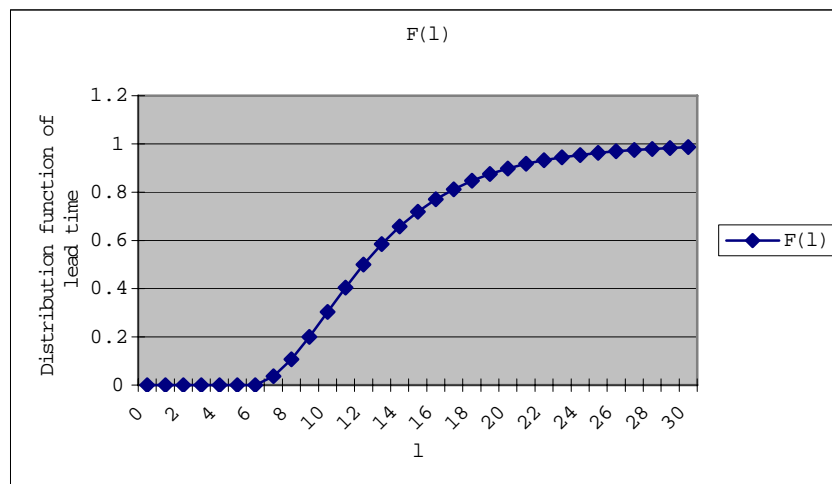


Figure 3.  $F(l)$  versus  $l$

**Table 3.**  $k_i^*$  for  $i=1,2,\dots,5$

$i$	1	2	3	4	5
$k_i^*$	13	15	13	12	15

The total operating costs of the production system per day, the approximated average manufacturing lead time and the approximated probability that the manufacturing lead time does not exceed the given threshold, according to  $k_i^*$  for  $i=1,2,\dots,5$ , are obtained as follows:

$$C=450, ALT_a=2.2501, PR_a=0.8471$$

## 6. CONCLUSION

In this paper we developed a new multi-objective model to determine the optimum number of servers to be allocated in the manufacturing and the assembly stations of a dynamic multistage assembly system.

Not only the manufacturing and assembly processing times were considered as the functions of the arrival and service rates of the various stages of the manufacturing process, but also we considered the role of transport times between the service stations in the manufacturing lead time.

The corresponding continuous-time problem was so complicated to solve analytically. Therefore, we solved a discrete-time approximation of the original optimal control problem.

To solve the relevant multi-objective problem, we used the goal programming method. This method has some disadvantages; namely, the preferred solution is sensitive to the goal vector and the weighting vector given by the decision maker. However, the goal programming method has fewer variables to work with, so it will be computationally faster. Moreover, according to Lemma 1, for any  $p$  greater than or equal 1, the optimal solution of the goal attainment formulation (23) would be a non-dominated or Pareto-optimal solution, refer to Hwang and Masud [10] for the details about multi-objective decision making. Therefore, GP is a good method

to solve our problem, which is complicated to solve even with the presented numerical method. We could also numerically obtain the distribution function of the manufacturing lead time by computing the distribution function of longest path in the queueing network. Seidmann and Smith [19] have developed procedures to assign due-dates for jobs in a job shop environment assuming that the probability distribution of the lead time is known. Therefore, our results complement theirs. Together one may now assign due dates for the final product in a dynamic multistage assembly system.

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